



EARLY YEARS

SCHOOLS & CHILDCARE

TRAINING BROCHURE





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Hello...

We are First Response Training; a leading national training provider, delivering a wide range of courses to thousands of learners across the UK.

Our goal is to create safer working environments through high-quality, people-focused training. With offices in the Midlands and training facilities nationwide, we have a large team of highly experienced and qualified trainers who can deliver effective training at your location, wherever you are based.

We offer a diverse range of training solutions for all industries, with courses tailored to meet client needs and delivered through a range of flexible, high-quality learning methods.

[firstresponsetraining.com](https://www.firstresponsetraining.com)

0800 310 2300



Training solutions for early years

First Response Training has been delivering tailored training solutions for employers and learners in early years, schools and childcare for over two decades. We work with local and national childcare providers, local authority children's services, schools, colleges and universities across the UK on a daily basis.

Our specially developed courses are meticulously mapped to national standards, legislation and guidance to reliably guide workers in childcare, family services and education through key learning and development areas.

Our trainers are carefully chosen based on their relevant professional experience and training skills, and undergo regular professional development to keep their knowledge updated and ensure high quality delivery.



Our Early Years, Schools and Childcare courses are carefully developed by curriculum experts to ensure the highest quality, up-to-date training for staff. All courses are mapped to national standards, legislation and best practice

How We Work

All clients are allocated their own personal account manager who will be their main point of contact for all training requests and queries.

Our account managers are experienced at working with local and national childcare providers, schools, colleges, universities and children's services and are knowledgeable about the training requirements for workers in early years, childcare and education. They provide a personal service, using a collaborative, partnership approach to determine the best solutions for your staff.

Your account manager can help you plan monthly, quarterly or annual training schedules and provide regular reports to help you track attendance, success rates and learner feedback, enabling you to review and refine your programme as required. They can also assist with refresher reminders, bespoke content and regular news updates.



Managing Your Training



BESPOKE DIGITAL SYSTEMS

You will have an individual client account set up on our bespoke Customer Relationship Management (CRM) system, which is integrated with our Trainer Diary, Trainer App and secure client webportal



SPECIALIST SUPPORT

You will receive dedicated personal account management, a core team of experienced, qualified trainers and access to Curriculum specialists



FLEXIBLE SOLUTIONS

You can access tailor-made training, with bespoke, dual-branded course materials, a range of flexible learning solutions, news updates relevant to early years, childcare and schools and ideas for efficiencies



QUALITY MONITORING

We provide ongoing quality monitoring, with 360-degree feedback processes. We can even provide regular management information reports and feedback infographics to help track your training



COMMUNICATION

HEAD OFFICE

Bank House, 5 High Street
Pershore, Worcestershire
WR10 1AA

TELEPHONE

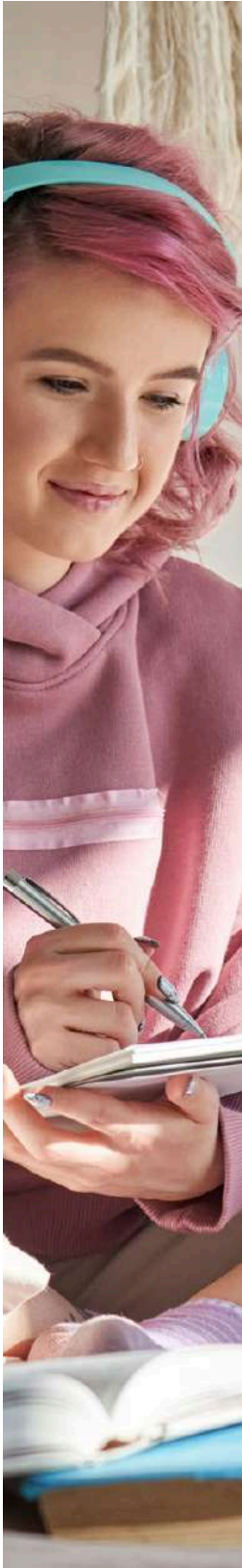
0800 310 2300

EMAIL

info@firstresponsetraining.com

WEBSITE

www.firstresponsetraining.com



Flexible Training Solutions

First Response Training offers a range of delivery options that combine quality with flexibility to offer you unbeatable value and to suit any budget, shift pattern or work model



Our portfolio of over 200 face-to-face, [classroom-style courses](#) are interactive, learner-centred and delivered by one of our highly qualified trainers at your setting or venue of your choice



Led by an experienced trainer, our live [webinars](#) provide you with all the interaction and quality of classroom-based training from the flexibility and convenience of your laptop or mobile device



We offer flexible, interactive and accredited [e-learning](#) on our sleek, user-friendly LMS. It is a cost-effective solution for mandatory training



Our [distance learning manuals](#) are accredited and mapped to our Level 2 Awards. Marked and certificated by us, they offer unbeatable flexibility

Training for Early Years & Schools



LIFE-SAVING FIRST AID

EYFS guidelines state that all newly qualified early years staff must hold a full or Emergency Paediatric First Aid certificate. Schools must have an appropriate number of trained first aiders, according to their first aid needs assessment



CHILD SAFEGUARDING

All staff working in early years, schools and childcare should complete training in child protection and safeguarding, with regular updates provided. Training should cover key elements, including PREVENT



ESSENTIAL HEALTH AND SAFETY

All staff should have basic health, safety and fire knowledge to help keep children safe. There should also be a nominated Fire Marshal and any staff involving in preparing or serving food must complete Food Safety training



MENTAL HEALTH AWARENESS

1 in 10 young people experience a mental health problem at any one time, making it vital that there is mental health awareness and support in schools and childcare settings



SPECIALIST SUPPORT

Depending on your setting and the children you support, you may need to provide some additional training for staff in specialist topics such as Autism, SEND or Epilepsy



Our Early Years, Childcare & Schools Training



Our courses provide workers in early years, childcare, children's services and schools, as well as parents and carers, with the essential training and information to provide safe, high-quality care, support and learning for babies, children and young people.

Training courses are available in a variety of delivery methods, including traditional in-person classroom delivery, online video call webinars and eLearning.

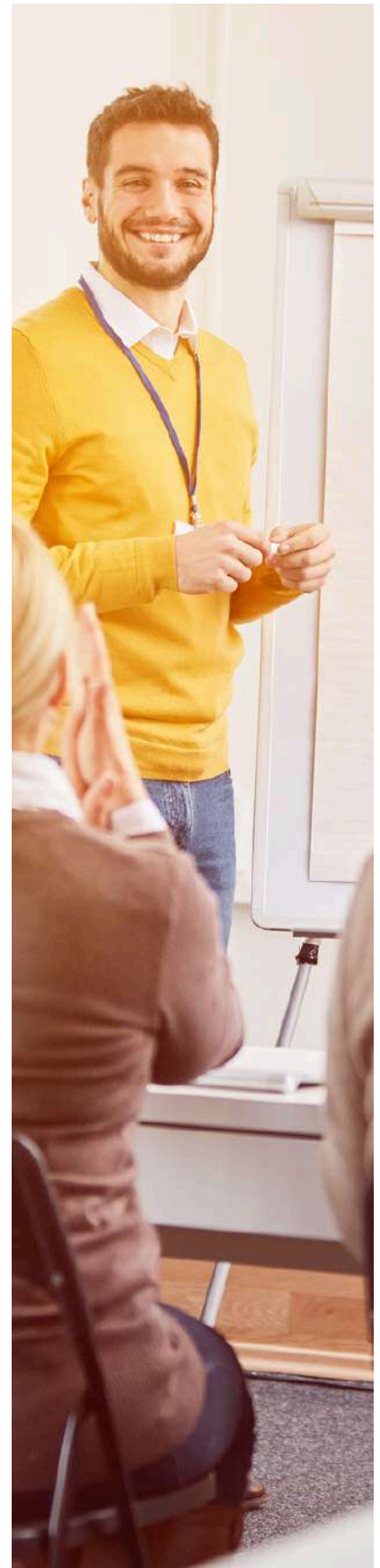
COURSE CATEGORIES:

- ✓ First Aid
- ✓ Safeguarding
- ✓ Health and Safety
- ✓ Fire Safety
- ✓ Mental Health
- ✓ Special Focus

Course Mapping

Working with Advantage Accreditation, an independent accreditation, certification and quality assurance body, as well as other accreditation and awarding bodies and highly qualified trainers, we have developed a suite of high-quality training for early years, schools and children's services. Our team of curriculum experts have carefully developed these courses in-line with relevant guidance and legislation including, but not limited to:

- Early Years Foundation Stage (EYFS) Statutory Framework
- Ofsted Education Inspection Framework (EIF)
- Children's Social Care National Framework
- Department for Education (DfE) guidance, 'Health and safety: responsibilities and duties for schools'
- Health and Safety Executive (HSE) guidance, including 'Sensible health and safety management in schools' and 'Children's play and leisure: promoting a balanced approach'
- Legislation, including the Children Act 1989, Care Standards Act 2000, Children Act 2004, Safeguarding Vulnerable Groups Act 2006, Children and Young Persons Act 2008 and the Children and Families Act 2014





First Aid Training

All early years staff qualified on or after 30 June 2016 must have either a full Paediatric First Aid (PFA) or an Emergency PFA certificate in order to be included in the required staff to child ratios in an early years setting. Schools must provide regular first aid training for staff according to their first aid needs assessment. This training should cover adults and children.



Level 3 Award in Paediatric First Aid (PFA)

This detailed course provides learners with the knowledge, skills and confidence to provide first aid to infants and children

£825
2 days

Level 3 Award in Emergency Paediatric First Aid

This course provides learners with the knowledge and skills to provide basic and emergency first aid to infants and children

£525
7 hours

First Aid Training



Level 2 Award in Paediatric Basic Life Support

This course teaches learners to provide effective basic life support to infants and children

£330
3 hours

Level 2 Award in Paediatric Basic First Aid

This short course teaches learners to deliver basic emergency first aid to infants and children

£495
4 hours

Level 3 Award in Combined EFAW and PFA

Popular with schools, this course provides learners with the knowledge and skills to provide emergency first aid for infants, children and adults

£495
4 hours

First Aid Training

Level 2 Award in First Aid Awareness	This course provides learners with basic first aid skills and knowledge to enable them to respond to an emergency	£330 3 hours
Level 3 Award in Emergency First Aid at Work	This course provides learners with the knowledge and skills to provide emergency first aid to adults in the workplace	£525 7 hours
Level 3 Award in First Aid at Work Qualifying	This comprehensive course provides learners with detailed knowledge of first aid for adults. We also provide the Level 3 Award in First Aid at Work Refresher and the Basic Skills Update	£1575 3 days
Level 3 Award in Immediate Life Support	This qualification course provides learners with the skills to provide resuscitation and pre-hospital emergency care. The 4-hour refresher course is also available	£895 7 hours
Level 2 Award in Allergy Awareness, Anaphylaxis and Emergency Medication	This course provides learners with an understanding of allergies, anaphylactic shock and the emergency treatment for it	£395 3 hours

First Aid Training for School Pupils

We believe that first aid is an important life skill and that's why we offer specially tailored courses aimed at equipping children and young people with this valuable knowledge.

Basic First Aid for School Pupils	We offer a short awareness course to provide basic first aid training, with separate courses for primary and secondary schools	£330 1.5 hours
First Aid for Primary School Pupils	We can provide primary school pupils with basic first aid skills and knowledge, to help them assist in an emergency situation	£330 3 hours
Emergency First Aid for Secondary School Pupils	This course provides secondary school pupils with the knowledge, skills and confidence to deliver emergency first aid	£330 3 hours
First Aid for School Pupils (General)	This course provides school pupils with the knowledge, skills and confidence to provide first aid in a range of situations	£525 7 hours



Safeguarding Children

All those working with children and young people have a responsibility to protect their health, wellbeing and human rights. This includes safeguarding them from abuse, harm and neglect.

Safeguarding training ensures workers in schools, childcare and children's services understand their role and responsibilities and are able to identify and tackle potential abuse.



Level 2 Award in Safeguarding Children

This course provides learners with an understanding of safeguarding legislation and how to deal with suspected abuse

£330
3 hours

Level 2 Award in Safeguarding of Children in Education

This course provides learners with an understanding of safeguarding, the management of abuse and Keeping Children Safe in Education

£330
3 hours

Safeguarding Children

Level 3 Award in
Safeguarding
Children

This course provides learners with an in-depth understanding of safeguarding, including the referral process, serious case reviews and multi-agency working

£695
7 hours



Health & Safety



All those who work with and support children and young people have a responsibility to protect their health, safety and welfare and ensure a sensible and proportionate approach to risk management, in line with legislation and best practice guidance.

We can provide a range of health and safety training courses suitable for staff working in early years, childcare, schools and children's services



Level 2 Award in Health & Safety for Child Carers

This course provides learners with a basic awareness of health and safety to help them keep children and others safe

£330
3 hours

Level 3 Award in Managing and Supervising Safely in Early Years

This course provides managers and senior staff in childcare settings with a detailed understanding of their responsibilities for keeping children and staff safe

£695
7 hours

Health & Safety

Level 2 Award in Risk Assessment for Child Carers	This course teaches learners how to carry out a basic health and safety risk assessment in order to create a safe environment for children	£330 3 hours
Level 2 Award in Moving & Assisting for Child Carers	This course provides learners with the knowledge and practical skills to safely move and assist children and young people	£330 3 hours
Level 2 Award in Moving, Assisting & Hoisting for Child Carers	This course provides learners with the knowledge and practical skills to safely move and assist children, including the use of a hoist	£525 7 hours
Level 2 Award in Food Safety Principles (EYFS)	This course provides learners with information and training in line with current food safety practices and EYFS guidance	£330 3 hours
Level 2 Award in Food Safety	This course equips learners with knowledge of current food safety practice to enable them to handle and prepare food safely	£525 7 hours

Fire Safety



All staff working in early years, childcare, schools or children's services should have basic knowledge and awareness of the principles of fire safety and fire prevention. All settings and services should also have nominated employees who undergo training to become on-site Fire Marshals.

We provide a range of fire safety training for staff at all levels, and can also deliver practical training in the safe, correct and effective use of fire extinguishers.



Level 2 Award in Fire Safety Awareness

This course provides learners with an awareness of fire safety to help them stay safe in the workplace

£330
3 hours

Level 3 Award in the Role of a Fire Marshal

This course provides learners with the knowledge and skills required to be a competent Fire Marshal. Fire extinguisher training can be included for an additional charge

£465
3 hours

Fire Safety

Level 4 Award in Fire Safety for Managers

This course provides learners with the knowledge and understanding to manage and oversee fire safety in the workplace

£695
7 hours

Level 2 Award in Fire Extinguisher Training

This course provides learners with an awareness of the different types of Fire Extinguishers and how to use them

£395
2 hours

Level 2 Award in Evacuation Equipment

This course provides training for employees who may need to assist individuals using evacuation equipment during an emergency

£495
3 hours



Mental Health



1 in 10 young people experience a mental health problem at any one time, and 50% of all mental health problems are established by age 14. This makes it vital that there is mental health awareness and early support available for young people. It is now recommended that all schools have trained Youth Mental Health First Aiders, for instance. We provide a range of courses to help those working with children effectively support them through mental health concerns.



Level 2 Award in Mental Health and Wellbeing for Youth

This course provides learners with a basic understanding of mental health problems for young people, and how to support them

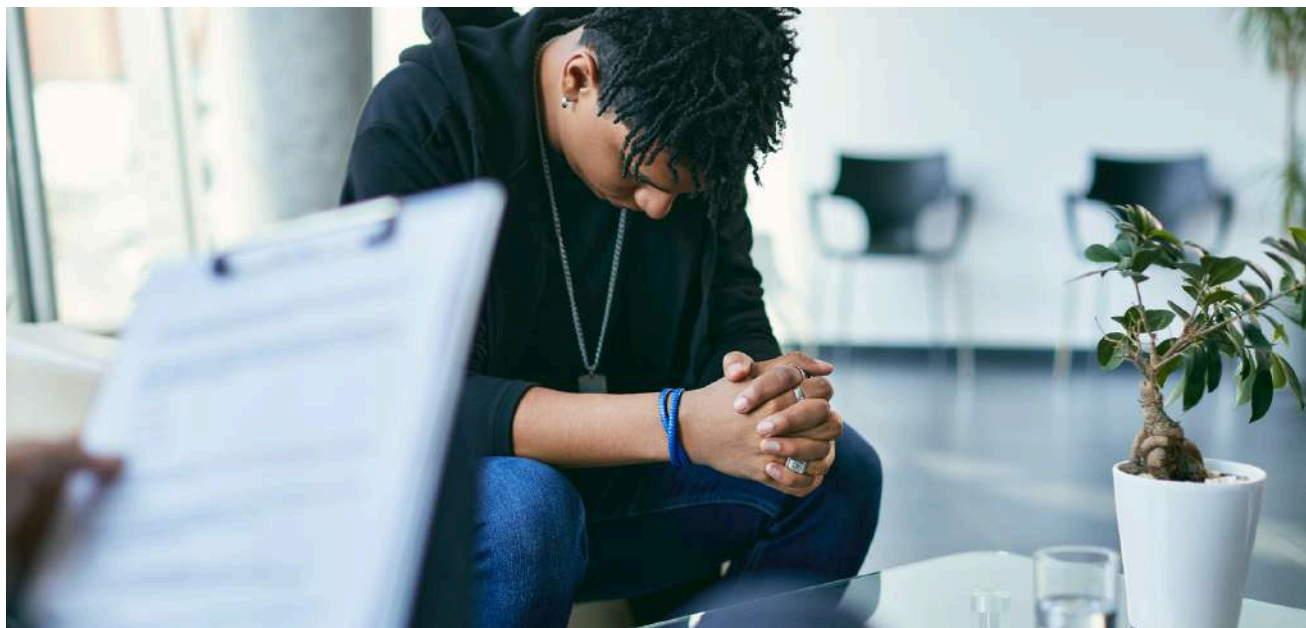
£525
4 hours

Level 2 Award in Understanding Mental Health

This course provides learners with a good understanding of mental health problems and empowers people to provide support and build resilience

£695
7 hours

Mental Health



Level 2 Award in Managing Personal Stress in Care

This course raises awareness of the effects of stress and introduces techniques that can be used to manage stress

£395
3 hours

Level 3 Award in Managing Stress in the Workplace

This course provides learners with an understanding of how to manage stress effectively and support others with stress

£395
3 hours

Level 2 Awards in Specific Mental Health Disorders

We offer a range of Level 2 Awards which provide learners with understanding of specific mental health disorders and can be delivered face-to-face or via webinar

£395
3 hours

Specific Mental Health Disorders

- Level 2 Award in Anxiety and Phobias
- Level 2 Award in Bipolar Disorder
- Level 2 Award in OCD Awareness
- Level 2 Award in Self-Harm Awareness
- Level 2 Award in Suicide Awareness

We can also provide trainers to deliver [Mental Health First Aid](#) (MHFA) England training courses. This includes the Adult and Youth Mental Health First Aid Aware, Champion and Refresher training courses.

MHFA courses can be delivered as face-to-face, classroom-based training courses over 2 days or virtually via live online webinar sessions.

[Please contact us for further information](#) and to enquire about booking a course.



Special Focus



We provide a range of special focus training awards to enable those who work with children and young people to meet the specific needs of their setting and the children they support.

We offer a range of courses covering specialist skills and knowledge for people working in early years, childcare, schools and children's services.



Level 2 Award in Equality, Diversity & Inclusion for Early Years

This course provides learners with an understanding of equality and diversity and the importance of inclusion in education and childcare

£395
3 hours

Level 2 Award in Safe Handling of Medication for Children

This course provides learners with the skills and knowledge to ensure the safe handling and administration of medicines for children

£395
3 hours

Learning Disabilities

Level 2 Award in ADHD Awareness	This course provides learners with the knowledge and understanding to enable them to support individuals with ADHD	£395 3 hours
Level 2 Award in Introduction to the Autistic Spectrum	This course provides learners with the knowledge and confidence to provide support for autistic people	£395 3 hours
Level 2 Award in Dyslexia Awareness	This course provides learners with an understanding of dyslexia and how people with dyslexia can be supported	£395 3 hours
Level 2 Award in Learning Disability Awareness	This course provides learners with an understanding of learning disabilities and how they can affect individuals	£395 3 hours
Level 2 Award in SEND Awareness	This course enables learners to better understand Special Educational Needs and Disabilities (SEND) and how they may affect people	£395 3 hours

Specific Conditions

Level 2 Award in Angelman Syndrome	This course provides learners with an understanding of Angelman Syndrome and how to support individuals	£395 3 hours
Level 2 Award in Diabetes	This course provides learners with an awareness of diabetes, its symptoms and treatments	£495 3 hours
Level 2 Award in Epilepsy	This course provides learners with a basic knowledge of epilepsy and the management of seizures	£330 3 hours
Level 2 Award in Inhalers and Nebulisers	This course introduces learners to the use of inhalers and nebulisers when treating asthma and Chronic Obstructive Pulmonary Disease (COPD)	£330 2 hours



Additional Training Solutions

We provide a wide range of training for all industry sectors and across a diverse range of subjects. In addition to our training range for early years, childcare and schools, we can also offer the following subject areas:

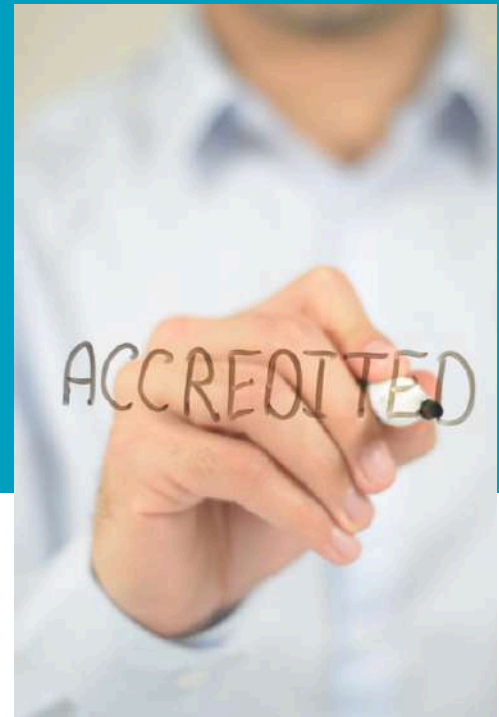
- Health and Safety
- Fire Safety
- First Aid
- Food Safety
- Asbestos Awareness
- Confined Spaces
- Legionella Awareness
- Personal Protection Equipment
- Sharps / Needlestick Awareness
- Working at Height
- General Data Protection Regulation (GDPR)
- Equality and Diversity
- Environmental Awareness
- Business Skills
- Microsoft Office
- Hospitality
- Health and Social Care

CPD Accredited Training

First Response Training is accredited to deliver Continuing Professional Development (CPD) activities.

We are accredited via Advantage Accreditation. Learners who complete training with us can access CPD certificates with CPD points. The number of points is based on the number of hours required to complete each course. For example, a successful delegate on a 3-hour training course will receive 3 CPD points.

CPD refers to educational activities that enable professionals to build their knowledge and skillset throughout their careers. Activities include courses, workshops, seminars, conferences and mentorship programmes. We offer different types of learning activities that count towards CPD such as classroom training, online webinars, eLearning and distance learning.



The ultimate goal of CPD is to grow a worker's competencies to improve the quality of their work, enable them to stay up-to-date with any developments in their field, and enhance their career prospects

Additional Services



EXTERNAL ACCREDITATION

Our approved status with a number of national awarding bodies, such as Highfield Awarding Body and IOSH, means we are able to deliver a range of externally accredited and certificated, nationally recognised training programmes



TRAIN THE TRAINER PROGRAMMES

Our Train the Trainer solutions ensure your nominated staff have the skills, knowledge and confidence to become effective in-house trainers, successfully training the rest of your team



CONSULTANCY SERVICES

Our team of highly experienced and qualified consultants can provide flexible, tailored health and safety consultancy services to all industry sectors throughout the UK



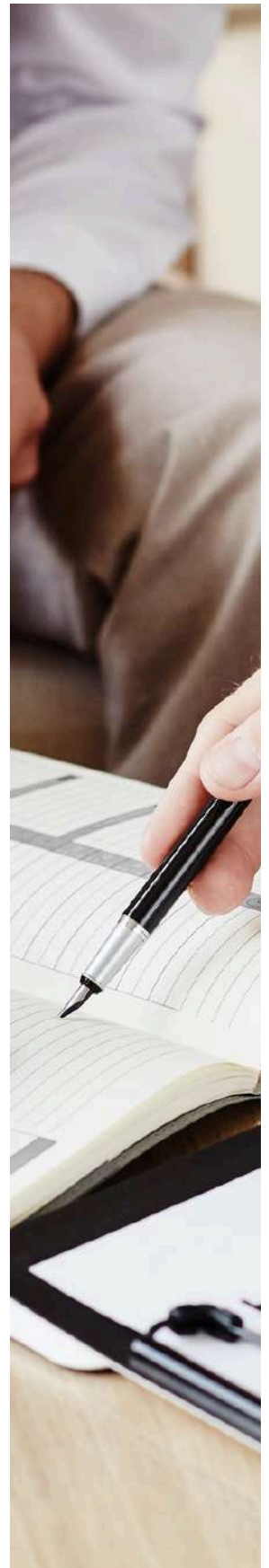
FIRST AID KITS AND SUPPLIES

We can provide essential first aid kits and supplies for your school or setting. We can also offer other vital safety equipment, including AEDs and Evacuation Chairs



TRAINING FOR SCHOOL PUPILS

We have developed a number of flexible, tailored training options to enable schools to offer first aid training to their pupils, as we believe that first aid is an incredibly important subject for anyone to learn



Quality Assurance



OUR COURSES

We have a dedicated Curriculum Team, featuring a Curriculum Manager and external Curriculum specialists. We are accredited by Advantage Accreditation and they quality assure our training courses



OUR TRAINERS

We have a robust recruitment and induction process, hold profiles, certificates and CPD records for all trainers and regularly conduct IQA visits on them



OUR SYSTEMS

We have a documented Quality Assurance Policy and Quality Framework in place as well as a robust Incidents procedure and quality KPIs assigned to all business areas, monitored and reported on monthly



OUR ORGANISATION

We have links with national awarding and professional bodies, including IOSH, HABC, Advantage Accreditation, Skills for Care, the Association of Healthcare Trainers and Cyber Essentials Plus



Clients come to us, and consistently stay with us, because of our robust quality management systems

FEEDBACK

View or leave feedback for us on Facebook, Google or Trust Pilot, or contact our team

Accessibility

We are committed to promoting accessibility and inclusivity within our organisation. This commitment extends to both our valued clients and our dedicated employees, ensuring that everyone has equal access to our services and opportunities.

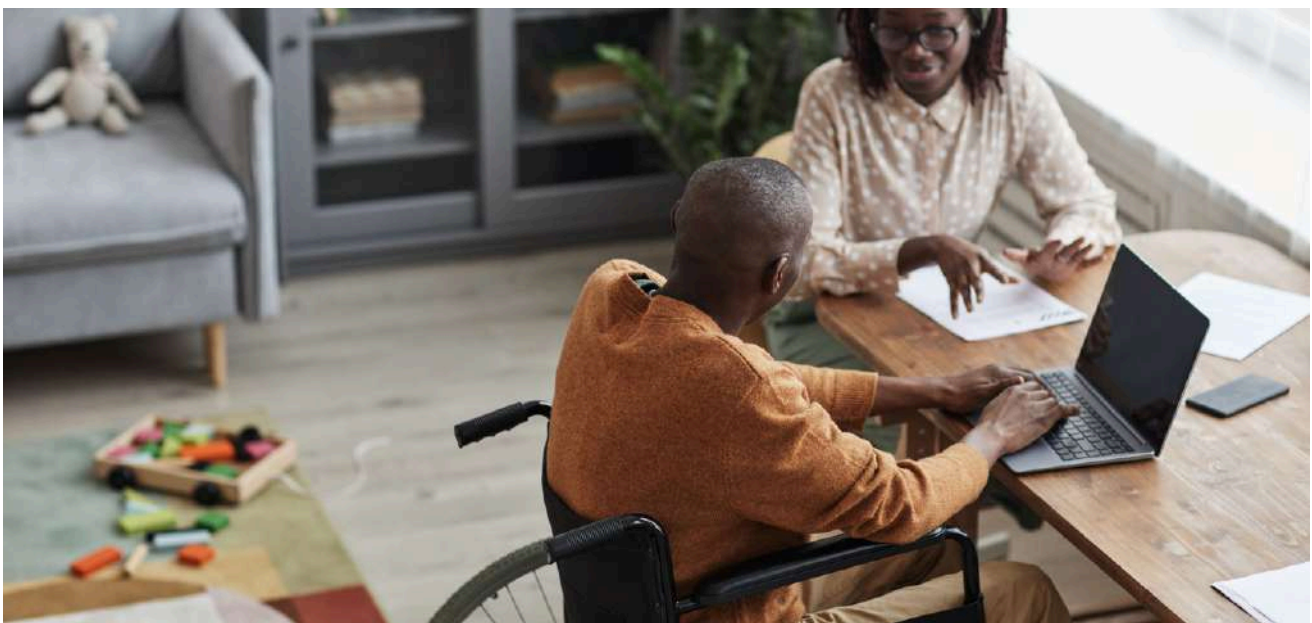
Inclusive Course Delivery

We tailor our course delivery methods to meet the unique needs and preferences of our learners. We recognise that individuals have diverse learning styles and accessibility requirements and we offer a variety of training formats to ensure that everyone can benefit from our programmes.

Inclusive Content

Our Curriculum Team places a strong emphasis on creating content that is accessible to all learners, regardless of their abilities or learning styles. We adhere to stringent accessibility guidelines to guarantee that individuals with disabilities can seamlessly access our educational materials.

For more details, please visit www.firstresponsetraining.com/accessibility



Sustainability



One of the primary ways through which we champion sustainability is by redefining the way we deliver our courses. We have implemented sustainable practices in our course delivery methods, including webinar, eLearning and distance learning solutions.

We are dedicated to integrating eco-friendly practices into our materials and resources. The development of innovative digital tools such as our bespoke CRM, Client Portal, Trainer App, and online shop has dramatically reduced our reliance on paper-based communication and documentation, benefiting both our clients and the environment. When we do print, we use eco-friendly, recyclable materials.

We have taken concrete steps to manage our trainers' travel effectively. By reducing CO2 emissions through local trainers, carpooling, and the utilisation of low-emission vehicles, we actively work towards a greener future. We meticulously monitor trainer mileage and have plans to transition to fully electric vehicles shortly.

For more details, please visit www.firstresponsetraining.com/sustainability

Equality & Diversity

Inclusive Course Delivery

Our trainers undergo rigorous training to establish inclusive, respectful, and engaging learning environments. We continuously assess and adjust our training programmes to champion diversity and eliminate stereotypes from any materials. Our "Inclusive Language and Positive Communication" guide offers practical advice to our staff on embracing inclusive and respectful language, and we regularly review and update this guide to remain current with evolving language.

Equality, Diversity & Inclusion in Employment

We are dedicated to fostering a culture that upholds principles of equality, diversity, and human rights within its organisation and throughout its supply chain. Our commitment to diversity and inclusion is evident in our recruitment practices, where we also provide support to veterans and care leavers. We enforce ethical sourcing practices through policies addressing ethical trading, corporate and social responsibility, sustainability, and equality and diversity.

Find out more at www.firstresponsetraining.com/equality-diversity-and-inclusion



Social Responsibility



Fair Work Practices

Since 2013, we have proudly held the prestigious accreditation of a Living Wage Employer. Our dedication to fair work practices is evident through real Living Wage payments, performance-related pay, and transparent bonus schemes. We support and accommodate caring responsibilities and lifestyle preferences through a range of contract options, shift patterns, and opportunities for evening and weekend work. Our recent introduction of a flexible working policy for office-based staff further underscores our commitment to promoting a positive work-life balance for all team members. We actively seek and value employee input through various channels, including surveys, staff conferences, and one-on-one review meetings.

Community Benefits

We engage in charitable activities, such as sponsored walks and fundraising events, to make a positive impact on the communities we serve. We also offer free Family First Aid training sessions to empower individuals with essential life-saving skills. We actively support local schools by providing work placements and delivering sessions on careers and personal development, aiming to inspire and educate the next generation.

Book With Us

If you would like to find out more about undergoing training with us, please get in touch with us today.

You can call our freephone 0800 number, e-mail us, submit an enquiry via the contact form on our website or even make a simple purchase on our online shop.

If you already have an Account Manager, you can contact them directly to assist with your current staff training and development needs, they will be more than happy to help

0800 310 2300

info@firstresponsetraining.com

www.firstresponsetraining.com

shop.firstresponsetraining.com

