

# Level 2 Core Awards

## Level 2 Core Award in Effective Communication (3hrs)



### Aim

To enable healthcare support workers and adult social care workers to communicate effectively and understand communication needs to help improve outcomes for individuals they support.

### Learning Objectives

- Understand the importance of effective communication in care settings
- Know how to meet the communication and language needs, wishes and preferences of individuals receiving care
- Be able to promote effective communication
- Understand the principles and practices relating to confidentiality

### Certification

Successful candidates will be issued with a certificate valid for 3 years.

### Accreditation

External accreditation is available for this course, if required, through Advantage Accreditation. Additional costs will apply, please contact us.

### Mapped To

SHC 21, Outcome 1, 2.1, 3.1, 3.4, 4.1, 4.3 & 4.4. Links to NMTS Standard 3.

**Contact our friendly team for details...**