

# Level 1 Core Awards

## Level 1 Core Award in Effective Communication (1.5hrs)



### Aim

To help healthcare support workers and adult social care workers to communicate effectively to improve outcomes for individuals they support.

### Learning Objectives

- Understand the importance of effective communication at work
- Know how to meet the communication and language needs, wishes and preferences of individuals
- Be able to promote effective communication
- Understand the principles and practices relating to confidentiality

### Certification

Successful candidates will be issued with a certificate valid for 3 years.

### Accreditation

External accreditation is available for this course, if required, through Advantage Accreditation. Additional costs will apply, please contact us.

### Mapped To

MTS 3

**Contact our friendly team for details...**